

Version	Author	Date
1	Shazia Nawaz	September 2024

Wireless Logic – Company Information

General Information	
Company Name	Wireless Logic Limited
Company Registered Number	03880663
VAT Registration Number	GB 766073905
Company Registered Address	Horizon, Honey Lane, Hurley, Berkshire, SL6 6RJ
Telephone Number	0330 056 3300
Web Site	www.wirelesslogic.com
Business Structure	Private limited Company
Date of Incorporation	19/11/1999
Email address	customer.supplierssetup@wirelesslogic.com
Remittance Email	remittances@wirelesslogic.com
EORI Number	GB766073905000
D-U-N-S & Bradstreet Number	238896265
Who would be the dedicated contact to update the supplier approval system?	Account manager
Banking Information	
Bank	HSBC
Bank Address	26 Broad Street, Reading, Berkshire, RG1 2BU
Sort Code	40-38-04
Account Number	94683293
Payment Terms	30 days

Swift	HBUKGB4108T
IBAN Routing	GB85 HBUK 4038 0494 683293
Account Name	Wireless Logic Ltd
Important Emails:	
Orders Email	orders@wirelesslogic.com
Credit Control	creditcontrol@wirelesslogic.com
Information Security	infosec@wirelesslogic.com
GDPR/Data Protection Officer	gdpr@wirelesslogic.com
Insurance Information	
Employers Liability	
Insurers	Chubb European Group SE
Policy Number	UKINTD29819
Cover period	27th November 2023 to 26th November 2024
Limitation Value (£)	£10,000,000 any one claim or series of claims arising out of any one occurrence (Sub-Limited to GBP 5,000,000 in respect of Terrorism).
Public Liability	
Insurers	Chubb European Group SE
Policy Number	UKINTD29819
Cover period	27th November 2023 to 26th November 2024
Limitation Value (£)	£10,000,000 any one occurrence
Products Liability	
Insurers	Chubb European Group SE
Policy Number	UKINTD29819
Cover period	27th November 2023 to 26th November 2024
Limitation Value (£)	£10,000,000 any one occurrence & in aggregate during period of insurance

Professional Indemnity	
Insurer	Chubb European Group SE
Policy Number	UKINTD29819
Cover period	27th November 2023 to 26th November 2024
Indemnity Limit	£5,000,000 any one loss costs inclusive
Cyber Liability	
Insurers	Chubb European Group SE
Policy Number	UKINTD29819
Cover period	27th November 2023 to 26th November 2024
Limitation Value (£)	£5,000,000 any one loss and in the aggregate during the period of insurance costs inclusive

Wireless Logic – Supplier Compliance Questionnaire

POLICIES	
Health and Safety	
Does your company have a health and safety management policy?	Yes
How many employees does your UK company employ?	195 excluding Jola and Mobius (including 253 Jola and Mobius)
Do you operate a health and safety management system?	Yes
Do you consult with your employees with regards to matters of health and safety?	Yes
Does your company have a business continuity management policy?	Yes
Is there a director responsible for the business continuity management?	Yes – CISO
Do the requirements of the Construction Design Management (CDM) Regulations apply to your company?	No
Quality Management	
Do you operate a quality management system?	Yes
Are you certified to ISO 9001:2015?	Yes
Is there a Director/Partner responsible for the quality management?	Yes – Chief Operations Officer
Is there a Director/Partner responsible for the environment within your company?	Yes – Chief Operations Officer
Policies	
Does your company have a quality management policy?	Yes
Does your company have a Modern slavery policy?	Yes
Does your company have a Child Labour policy?	Yes - it is broadly covered in our code of conduct and modern slavery policy
Does your company have an alcohol and drugs policy?	Yes
Does your company have a policy on equality and diversity?	Yes
Does your company have a policy on bribery and corruption?	Yes

Does your company have a whistleblowing policy?	Yes
Does your company have an Environmental Policy Statement?	Yes
Is there a director responsible for the Environmental issues & procedures?	Yes - Chief Operations Officer
Are you credited to ISO: 14001?	Yes
Are you credited to ISO 22301:201?	Yes
Are you credited to ISO 27001?	Yes
Are you accredited to OHSAS 18001	No
Business Continuity	
Do you have a Business Continuity Plan in place?	Yes - Our Business Continuity Management System (BCMS) is certified to the ISO 22301:2019 standard. Our Business Continuity Plan focuses on prioritised key processes and systems which have been identified through risk assessment and business impact analysis activities across the business and are tested regularly to enable continuous improvement and refinement. The planning is based on worse case scenarios such as prolonged lack of access to our headquarters as well as data centre disaster scenarios affecting our primary customer services.
When was the last time you tested the Business Continuity Plan?	We continually test throughout the year (including data centre failover capability and our ability to run all business functions from a remote location).
Do you have Recovery Time Objectives (RTO) and Recovery Point Objectives (RPO) for Business Continuity?	Yes - for the NetPro infrastructure and SIMPro application we aim for a recovery time to be within our standard Service Levels for a major P1 interruption, as we have failover capabilities in place which enable this. Our recovery point objective is met by our data replication arrangements across primary and secondary data centres.
Does your company have a business continuity management policy?	Yes - a redacted Business Continuity Plan is available on request, together with a Business Continuity Policy document.
Is there a Director responsible for the business continuity management?	Yes – CISO

Risk Management	
Does your company utilize an IT or Information Security Risk Management methodology or framework? If yes, please provide a description in the commentary column.	Yes - We utilise ISO-approved best practice risk management methodology for our BCMS, ISMS, and QMS.
Human Resources	
Do you conduct a pre-screen exercise for new personnel as part of your hiring process?	Yes - Pre-employment checks are conducted by requesting two independent references from different past roles. Contractor reference checks are conducted by the agency that the contractor is employed by.
Does your company have a process to terminate system access for employees and/or complementary / contract workers upon departure? Please provide details.	Yes - as per ISO 27001 A.9.2.5, Access rights are reviewed whenever a user joins, changes role within or leaves the organisation. For new users this is done as part of the induction process, and for leavers, this is done as part of the exit process.
Applicability of IR35 to Wireless Logic?	We consider that the Wireless Logic services provided to our customers fall outside the scope of the IR35 legislation – we have a statement explaining the rationale behind this consideration which can be supplied on request.
Information Security	
Does your company have an information security policy?	Yes
Who is responsible for the information security management within your company?	Head of Information Security & Compliance
Are you certified to ISO 27001, Cyber Essentials or other relevant certification?	Yes - We are accredited to the ISO 27001:2017 standard and to Cyber Essentials.
IT	
Is an inventory of hardware and software maintained?	Yes
Is there an Information Security education or training program in place for employees?	Yes
Supplier(s)	
Do you manufacture the products we purchase from you from a sister site or one of your suppliers?	No, we purchase from other supplier(s) only.

Legal and Regulatory Compliance (including for the purposes of Directive 2014/24/EU)	
Have there been any breaches of health and safety legislation in the last 5 years, applicable to the country in which you operate?	No
Has Wireless Logic itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for any of the following: <ul style="list-style-type: none"> • participation in a criminal organisation • corruption or fraud • money laundering • Terrorist offences or offences linked to terrorist activities • child labour and other forms of trafficking in human beings 	No
Has Wireless Logic itself or any other person who has powers of representation, decision or control in the organisation breached any of its environmental, social or labour law obligations?	No
Is Wireless Logic bankrupt or the subject of insolvency or winding-up proceedings, where the organisation's assets are being administered by a liquidator or by the court, where it is in an arrangement with creditors, where its business activities are suspended or it is in any analogous situation arising from a similar procedure under national laws and regulations?	No
Has Wireless Logic entered into agreements with other economic operators aimed at distorting competition?	No
Is Wireless Logic guilty of grave professional misconduct, as defined under national law?	No

Dated: 17 September 2024