

WIRELESS LOGIC LIMITED

PRIZE DRAW TERMS AND CONDITIONS

- 1. The prize draw is open to all customers of Wireless Logic Limited ("**Customers**"). Only one entry per Customer is permitted.
- 2. Upon completion of the **Wireless Logic 2G & 3G Transition Customer Survey** you will be automatically entered into this free prize draw. Click <u>here</u> to complete the survey.
- 3. All Customers who complete this survey from 9th to 23rd April 2025 and provide their email address will be entered into the free prize draw. Any surveys submitted after 5pm on 22nd April 2025 will not be counted for the prize draw.
- 4. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
- 5. A winner will be chosen by random draw performed by a computer process on 24th April 2025 ("**Draw Date**").
- 6. The winner will receive a prize of £100 in Amazon vouchers.
- 7. The winner will be notified by email (using details provided at entry) and the prize will be sent to the winner by email within three (3) working days of being notified of their win.
- 8. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
- 9. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
- 10. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of major prize winners and, if applicable copies of their winning entries, to anyone who emails hello@wirelesslogic.com within one (1) month after the closing date stated in condition 3. If you object to any or all of your surname, county and winning entry being published or made available, please email hello@wirelesslogic.com. In such

circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

- 11. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
- 12. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so and/or due to events beyond its control.
- 13. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
- 14. Wireless Logic shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure
- 15. Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's <u>Privacy Policy</u>. The personal details of entrants will be managed by the Promoter in accordance with the Data Protection Legislation. This means (i) the Privacy and Electronic Communications (EC Directive) Regulations 2003, SI 2003/2426, and any laws or regulations implementing Directive 2002/58/EC (ePrivacy Directive); (ii) the UK General Data protection Regulation and Data Protection Act 2018; and (iii) where applicable the guidance and codes of practice issued by the Information Commissioner from time to time and any other legislation applicable in the UK which implements, amends, augments or supersedes the legislation detailed above.
- 16. By entering into this prize draw, you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your prize. See also condition 10 with regard to the announcement of winners.
- 17. These terms and conditions and this promotion are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.
- 18. The Promoter of this prize draw is Wireless Logic Limited of Horizon, Honey Lane, Hurley, Berkshire, SL6 6RJ.